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Sustainability and Innovation

solutions by stc has entered a new phase to align its vision, strategy and value chain to the global best practices, frameworks, and standards for sustainability and innovation. Having sustainability and innovation at the core of its strategic aspirations, solutions continues to commit and deliver vision 2030 sustainability led digital transformation initiatives.

"Sustainability is at the forefront of Saudi Arabia's digital transformation journey, making the need to uphold world-class standards for environmental, social, and governance mission-critical, for the continued growth of the Kingdom of Saudi Arabia – and our Company.

As the leading enabler of digital transformation in Saudi Arabia, solutions by stc recognizes the responsibility it holds in shaping a sustainable future. That's why we're harnessing the power of innovation to deliver sustainable technology and forward-looking initiatives designed to have a positive impact on people and the planet and to accelerate Saudi Arabia's digital transformation and journey towards a sustainable world.

By 2030, we aim to become one of the leading companies in creating value and impact from our business and practices, generating solutions that enable our customers and our partners to realize their sustainability ambitions and leading the way towards a sustainable future for all."

Omer Abdullah Alnomany
Chief Executive Officer

Our Sustainability Vision

Drive Saudi Arabia's digital transformation and empower people through sustainable technologies.

As a first step in the sustainability journey, solutions by stc has embarked on a comprehensive materiality assessment which enabled solutions by stc to identify and prioritize the material environmental, social, and governance topics that require its attention and that resonates with its internal and external stakeholders.

GROW: Our Sustainability Strategy

Leading the green digital transformation through impact-focused innovation is the driving force behind solutions by stc's sustainability commitment.

As a leading IT services provider throughout KSA and beyond, solutions by stc is committed to leading the region's digital transformation in ways that drive measurable positive impact on people and the planet.

With innovation at the heart of its culture, solutions by stc is well-positioned to lead the technology sector in the region's green digital transformation and enable Vision 2030.

In 2023, sustainability and innovation became key pillars of solutions by stc's overarching corporate strategy, the LEAP strategy, to ensure its systematic and resilient adoption. solutions by stc's LEAP strategy charts the course for leadership in providing customer-centric and sustainable IT services across the value chain.

Drawing inspiration from the third horizon of the LEAP strategy, GROW sustainability strategy is an affirmation of solutions by stc's belief that meaningful growth is incomplete without a robust sustainability focus.

Our sustainability principles work as core guidelines enabling solutions by stc's to GROW in the digital world more sustainably.

Our commitment to sustainability
solutions by stc will lead the IT services industry towards a sustainable future by embedding sustainability considerations into every aspect of our business, creating long-term value for all stakeholders and contributing to a better world for future generations.
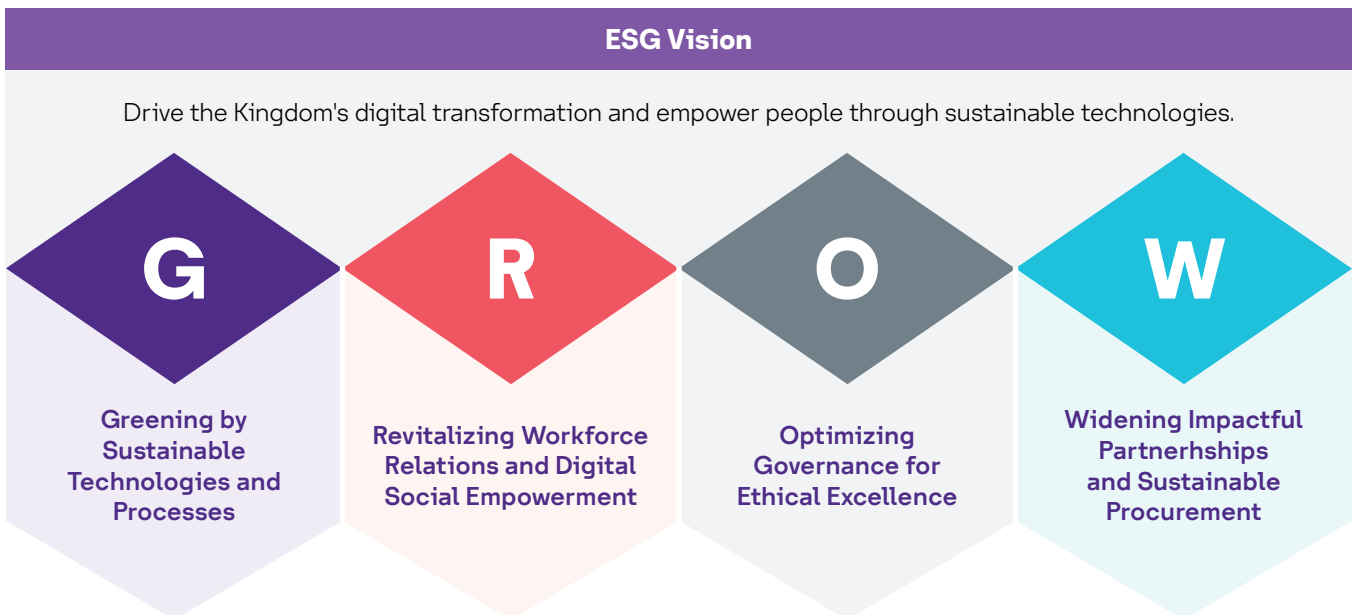
Sustainability and Innovation continued

Alignment with National Priorities and UN SDGs

We take great pride in aligning our efforts with Saudi Vision 2030, the Communications, Space and Technology Commission (CST) strategy, and the National Strategy for Data and AI (NSDAI). This strategic integration reflects our commitment to furthering the Kingdom's goals and fostering positive change, both at national and international levels. With a focus on the continuous elevation of our contributions, our GROW sustainability strategy and initiatives are designed to facilitate a smooth transition in line with the national objectives, policies, and frameworks, while aligning with the UN Sustainable Development Goals (SDGs) and the wider sustainability reporting frameworks.

ESG Vision

Drive the Kingdom's digital transformation and empower people through sustainable technologies.

G
Greening by Sustainable Technologies and Processes

R
Revitalizing Workforce Relations and Digital Social Empowerment

O
Optimizing Governance for Ethical Excellence

W
Widening Impactful Partnerhships and Sustainable Procurement

The Vision and its strategy were crafted with the overarching vision of solutions by stc's sustainable strategy, KSA Vision 2030 and the UNSDGs

Focus Area	UNSDGs	Alignment to Saudi Vision 2030 and UN SDGs	stc Strategic Alignment	LEAP Alignment	CST Alignment Communications Space and Technology Commission cst.gov.sa	National Strategy for Data and AI Alignment
G — **Greening by Sustainable Technologies and Processes**	7 Affordable and Clean Energy; 9 Industry, Innovation and Infrastructure; 13 Climate Action	▸ **A Vibrant Society - With fulfilling lives** ▸ **A Thriving Economy - Investing for the long-term** ▸ SDG 7: Affordable and Clean Energy ▸ SDG 9: Industry, Innovation, and Infrastructure ▸ SDG 13: Climate Action	▸ **Caring for the environment** ▸ Caring for the environment ▸ Advancing innovative digital opportunities	L P	▸ Enabling Saudi Arabia digital transformation ▸ Promote investment and competition	▸ **DIMENSION 6:** Ecosystem
R — **Revitalizing Workforce Relations and Digital Social Empowerment**	3 Good Health and Well-being; 4 Quality Education; 5 Gender Equality; 10 Reduced Inequalities	▸ **A Vibrant Society - With fulfilling lives** ▸ **A Thriving Economy - Rewarding opportunities** ▸ **A Thriving Economy - Leveraging its unique position** ▸ SDG 3: Good Health and Wellbeing ▸ SDG 4: Quality Education ▸ SDG 5: Gender Equality ▸ SDG 10: Reduced Inequalities	▸ **Empowering people** ▸ Expanding access to technology and connectivity ▸ Enriching lives and experiences	E P	▸ Achieve regulatory excellence ▸ Enabling Saudi Arabia's digital transformation ▸ Protecting consumers	▸ **DIMENSION 2:** Skills ▸ **DIMENSION 5:** Research and Innovation ▸ **DIMENSION 6:** Ecosystem
O — **Optimizing Governance for Ethical Excellence**	8 Decent Work and Economic Growth; 9 Industry, Innovation and Infrastructure; 16 Peace, Justice and Strong Institutions	▸ **A Thriving Economy - Open for business** ▸ **An Ambitious Nation - Effectively governed** ▸ SDG 8: Decent Work and Economic Growth ▸ SDG 9: Industry, Innovation, and Infrastructure ▸ SDG 16: Peace, Justice, and Strong Institutions	▸ **Doing business with integrity** ▸ **Enhancing economic impact** ▸ Advancing innovative digital opportunities	A P	▸ Protecting consumers ▸ Promote investment and competition ▸ Enabling Saudi Arabia's digital transformation	▸ **DIMENSION 3:** Policies and Regulations ▸ **DIMENSION 4:** Investment ▸ **DIMENSION 6:** Ecosystem
W — **Widening Impactful Partnerships and Sustainable Procurement**	17 Partnerships for the Goals	▸ **A Thriving Economy - Rewarding opportunities** ▸ **An Ambitious Nation - Responsibly enabled** ▸ SDG 17: Partnerships for the Goals	▸ **Doing business with integrity** ▸ **Empowering people** ▸ Enhancing economic impacts	L A P	▸ Achieve regulatory excellence ▸ Promote investment and competition	▸ **DIMENSION 1:** Ambition ▸ **DIMENSION 6:** Ecosystem

▸ **Vision 2030**   ▸ UN SDGs

Our Material Topics

Highly Important

The top 6 issues have been identified as highly material, indicating their crucial role in the organization's operations and strategic planning.

They serve as the cornerstone of the business structure and encapsulate commitment to ethical governance, robust data protection, focused talent management, the drive for innovation in the digital realm, and ensuring optimal customer experience.

1 Corporate Governance and Transparency

2 Business Ethics and Compliance

3 Data Privacy and Cyber Security

4 Talent Retention, Development, and Succession Planning

5 Digital Innovation, Transformation, and Ethical Technology Use

6 Customer Satisfaction and Experience Enhancement

Very Important

The subsequent 7 topics reflect the dedication to building an inclusive corporate culture, prioritizing employee wellness, managing energy efficiency, managing partnerships, ensuring nationalization, engaging in social contributions, and fostering strategic alliances.

While not as immediately fundamental as the top 6, these aspects still play a critical role in reinforcing solutions by stc's reputation, resilience, and relational networks, influencing the long-term success and growth.

7 Diversity, Inclusion, and Equal Opportunity

8 Employee Engagement, Wellbeing, and Safety

9 Energy Management and Climate Action

10 Social Investment and Community Development

11 Partnerships and Collborations

12 Nationalization

13 Human Rights Protection and Labor Standards

Important

The remaining 2 topics are still material and important to solutions by stc's comprehensive sustainability approach. They illustrate awareness and responsiveness to sustainable procurement and responsible resource management that are instrumental to the broader sustainability approach.

14 Sustainable Procurement

15 Responsible Resource Management

◆ E ◆ S ◆ G

To attest our alignment with leading sustainability practice, solutions by stc has formulated its comprehensive GROW sustainability strategy by prioritizing the material impacts most relevant for internal and external stakeholders. The corporate LEAP objectives and aspirations, the UN SDGs, and other national priorities were taken into consideration during the identification of the material topics relevant for solutions by stc.

Assessing material sustainability impacts has supported solutions by stc in steering its sustainability journey and the prioritized material topics serve as a strategic and cohesive foundation for driving the GROW strategy.

The sustainability strategy's pillars are integral to solutions by stc, and their importance is highlighted in our position statements.

For more information on our sustainability management approach, please refer to our Sustainability Report.

Sustainability and Innovation continued

2023 Highlights and Achievements

Addressing Climate Change

Focus Area	UNSDGs	Strategic Objectives
G **Greening by Sustainable Technologies and Processes**	7 AFFORDABLE AND CLEAN ENERGY / 9 INDUSTRY, INNOVATION AND INFRASTRUCTURE / 13 CLIMATE ACTION	▶ Commit to net-zero emissions and a circular economy, and reduce operational impact on GHG, energy and water ▶ Diversify and capture green cloud markets, and innovate digital solutions for sustainability excellence

During the development of the sustainability strategy last year, we identified "clean" a core focus area of "Greening by Sustainable Technologies and Processes" that ensures looking into our direct environmental impacts, and going beyond, ensuring that we work with our customers to help them improve their sustainability performance through digital offerings.

Clean Technology Development

As an ICT market-leader, clean technology development is not a new field for solutions by stc as we have delivered air quality monitoring and control projects for customers in the past and we are well-known for providing paper-less solutions to our customers. This supports our customers in avoiding paper usage and in-turn reducing their overall carbon footprint.

Case study: Air Quality Monitoring and Control System Implementation

In line with our commitment to sustainability and technological innovation, we undertook a significant project to improve air quality monitoring and control for a national environment and water entity. This initiative was designed to address the urgent need for effective air quality management solutions that safeguard public health and promote environmental resilience. By introducing a comprehensive Air Quality Monitoring and Control System (AQMCS), we equipped the entity with advanced tools for real-time air quality analysis, enabling more informed decision making and the adoption of sustainable environmental practices.

The AQMCS enhanced the entity's ability to monitor and control air quality, supporting sustainable practices and a cleaner environment. This project highlights our dedication to using technology for environmental protection and our role in promoting regulatory compliance and sustainable development.

Furthermore, the AQMCS has enabled the entity to make informed decisions regarding air quality management, leading to more effective pollution reduction strategies and improved public health outcomes. The system's ability to provide real-time data has been instrumental in identifying pollution sources and implementing targeted interventions, ultimately contributing to a healthier and more sustainable environment for all.

Cultivating Social Responsibility

	Focus Area	UNSDGs	Strategic Objectives
R	**Revitalizing Workforce Relations and Digital Social Empowerment**	3 GOOD HEALTH AND WELL-BEING / 4 QUALITY EDUCATION / 5 GENDER EQUALITY / 10 REDUCED INEQUALITIES	▸ Empower a diverse, driven, and high-performing workforce ▸ Enable social empowerment through digital technology

Our sustainability strategy emphasizes the importance of empowering our employees and our communities, supporting the overall prosperity in the Kingdom.

solutions by stc is conscious that improving employee capacities is one of the key factors in achieving its strategic goals and objectives. Similarly, the Company is committed to assisting employees in identifying current and potential training and development needs. Employees are encouraged to take part in training programs that align with the Company's business, operational requirements, as well as their professional development. We aim to contribute to national capabilities by providing our employees access to technical and academic resources that enhance their performance and advance solutions by stc's objectives. We have witnessed a significant increase of over 200% in training hours per employee as compared to the previous year.

As part of our commitment, we also ensure that we equip our employees with the best-in-class talent development programs through the Specialist Development Program (SDP), the Talent Incubation Program (TIP), and other scholarship programs.

Cultivating a Sustainability Focused Culture

Driven by a commitment to integrate sustainability knowledge into our corporate culture and across our organization, we launched a digital campaign in 2023 to educate employees on sustainability concepts and encourage their participation in the sustainability-related initiatives.

Using our digital infrastructure, we delivered engaging content through Company screens, emails, and internal platforms like Takyah and Microsoft Teams. This approach fostered interaction, allowing employees to ask questions and integrate sustainability into their work and personal lives. The campaign significantly increased sustainability understanding among employees. To maintain this momentum, we plan to integrate sustainability topics into our monthly newsletter and establish a network of sustainability champions.

Digital Inclusion of Society

E-health stands as a critical pillar in realizing the objectives of the Kingdoms' Vision 2030, aiming to transform the national healthcare system into a more accessible, efficient, and innovative model. Digital technologies streamline processes, enhance data management and analytics, and facilitate remote care, aligning with Vision 2030's goals for patient-centric, data-driven, and universally accessible healthcare.

Our commitment to supporting and enabling the achievement of the e-health component of Vision 2030 is evident in our innovative services. We lead the e-health revolution with initiatives such as developing a national appointment system and enhancing public healthcare centers' infrastructure. These efforts address current challenges and lay a foundation for future advancements, contributing to a scalable, sustainable healthcare ecosystem. Our continued investment in e-health reflects our belief in technology's power to create a healthier, more connected, and resilient society.

Sustainability and Innovation continued

Case Study: Bridging Healthcare Gaps with Telemedicine in Remote Areas

Our commitment to leveraging technology for societal benefit took a significant stride forward with the implementation of a telemedicine initiative in a remote city.

We launched a telemedicine initiative using the Care Central Virtual Exam Room and IDM100 device, bringing healthcare directly to residents. This eliminates the need for long journeys to get medical care, saving time and resources while ensuring timely treatment. Clinicians can provide high-quality care through virtual consultations, monitoring vital signs, and reviewing medical images. The initiative also streamlines administrative processes, allowing healthcare providers to focus more on patient care. This initiative showcases our commitment to innovation and improving healthcare access for all. This project was conceived with the vision of overcoming geographical barriers to healthcare access, utilizing advanced telemedicine platforms to ensure that high-quality medical services can reach those in dire need, regardless of their location.

"Empowering Communities through Virtual Satellite Connectivity"

In today's digital age, connectivity is indispensable for accessing critical services and driving economic growth. Our Company has strategically invested in virtual satellite solutions to bridge the digital divide, creating sustainable and innovative connectivity solutions for communities facing unique challenges. This initiative reflects our commitment to leveraging cutting-edge technology to create meaningful change, ensuring that even the remote regions benefit from the digital revolution.

By investing in virtual satellite technology, we improve access to essential services like healthcare and education while promoting environmental sustainability and economic development. Our approach demonstrates a deep commitment to innovation, sustainability, and social responsibility, empowering communities and advancing progress towards a more connected and equitable future.

The deployment of virtual satellite solutions offers numerous benefits for creating a sustainable environment, particularly revolutionizing connectivity with minimal ecological impact. These solutions eliminate the need for extensive terrestrial networks, preserving ecosystems and reducing deforestation rates. They also achieve significant energy savings compared to traditional networks, reducing energy consumption and environmental impact. Additionally, satellite systems monitor environmental changes and disaster impacts in real-time, optimizing disaster response and minimizing secondary environmental damage. Overall, satellite connectivity offers scalability with minimal environmental impact, expanding access to remote areas without increasing the carbon footprint.

Supporting Sustainable Development

Through our diverse range of virtual satellite services, we actively promote and contribute to sustainable development. By emphasizing reduced physical infrastructure needs, energy efficiency, disaster resilience, scalability, and support for sustainable development, virtual satellites not only bridge the digital divide but also foster a more sustainable and resilient planet.

In agriculture satellite-enabled precision agriculture can increase crop yields by up to 20% while reducing water usage by 30% and chemical inputs by 10%, showcasing a direct link between connectivity and sustainable farming practices.

Telemedicine services, facilitated by virtual satellite, offers a reduction in carbon emissions by reducing the need for physical travel. For example, if 10% of the healthcare consultations in a remote area are conducted via telemedicine, it could reduce travel-related carbon emissions by hundreds to thousands of kilograms of CO_2 annually, depending on the region.

Remote education stands as another area where virtual satellite can make an impact. By delivering education through digital platforms, carbon emissions are reduced by eliminating the need for transportation to schools.

Case Study: Enhancing Remote Connectivity through Virtual Satellite Solutions

In our ongoing mission to harness technology for societal benefit, one of our most impactful projects has been the deployment of a virtual satellite solution designed to provide essential connectivity for critical services in remote areas. Leveraging high-capacity, low-earth orbit satellites, this approach delivers internet and communication services tailored to community needs, supporting telehealth and emergency communications.

The impact has been profound:

▸ Access to Critical Services: Reliable connectivity enabling remote communities to access healthcare and emergency services remotely, particularly benefiting telehealth.

▸ Environmental Sustainability: minimizing the environmental impact associated with traditional infrastructure projects.

▸ Resilience and Scalability: The design ensures resilience against environmental challenges and scalability to meet growing community needs.

This project demonstrates our commitment to leveraging technology for positive change, creating a more connected, resilient, and equitable world. As we look towards the future, this project serves as a blueprint for how technology can be used to create a more connected, resilient, and equitable world, in line with our commitment to supporting and enabling the achievement of broader goals like those outlined in Vision 2030.

Securing Trust and Driving Innovation

solutions by stc's sustainability strategy's 2 focus areas "Optimizing Governance for Ethical Excellence" and "Widening Impactful Partnerships and Sustainable Procurement" further support our commitment to driving digital innovation through a robust governance structure that supports achieving operational efficiency and securing partnerships that drive the technological transformation within the Kingdom.

Focus Area	UNSDGs	Strategic Objectives
Optimizing Governance for Ethical Excellence	8 DECENT WORK AND ECONOMIC GROWTH / 9 INDUSTRY, INNOVATION AND INFRASTRUCTURE / 16 PEACE, JUSTICE AND STRONG INSTITUTIONS	▸ Achieve operational efficiency through robust governance and transparency ▸ Establish governance standards to enable and enhance innovative service development
Widening Impactful Partnerships and Sustainable Procurement	17 PARTNERSHIPS FOR THE GOALS	▸ Drive culture change and sustainable procurement through authentic leadership ▸ Secure partnerships to drive sustainable technology and transformation

Sustainability and Innovation continued

Cyber Security and Data Privacy

solutions by stc being the digital transformation and ICT service provider champion and handling large amounts of data, underscores the significance and importance of cyber security as well as personal information protection.

We are proud to state that with our robust cyber security vigilance with 7 internal and 10 external Cybersecurity and data privacy assessments, we continued to maintain our zero cyber security attacks, zero data breaches, and zero personally identifiable information (PII) breaches performance this year.

Innovation

In today's rapidly evolving technological landscape, solutions by stc is at the forefront of enabling sustainability through innovation. Our vision is to create a digital ecosystem that fosters sustainable growth for our customers globally. Innovation and sustainability are at the core of our LEAP strategy, focusing on fostering an innovative culture, adopting new business models, enhancing efficiencies, improving customer experience, and contributing to the Kingdom of Saudi Arabia's sustainability goals.

Our strategic plan for 2023 introduced the dual-focused innovation framework, driving our employee-focused intrapreneurship program. This program aims to explore emerging opportunities and create innovative services that contribute significantly to the digital ecosystem. We've embedded key innovation principles like design thinking into our offerings, collaborating with customers to create tailored solutions.

Our intrapreneurship program encourages systematic innovation, developing customer-centric services and addressing sustainability goals. With over 100 ideas submitted, our internal corporate innovation program focuses on growth and learning, following a systemized approach with 4 key phases: ideation, discovery, validation, and acceleration. Each phase includes governance checkpoints and a holistic scorecard for evaluation based on strategic fit, opportunity size, and type of innovation, along with considerations for desirability, feasibility, and viability.

Corporate innovation is central to fostering a culture of continuous improvement and forward-thinking. By embracing change and encouraging collaboration, this program has propelled us towards new heights of innovation and market leadership. It has empowered our employees to think creatively and contribute groundbreaking ideas, ensuring we remain at the forefront of technological advancements and deliver exceptional value to our stakeholders.

As we embark on this innovation journey, we are reminded of the transformative power of embracing change, encouraging risk-taking, and fostering collaboration. The achievements and learnings derived from this program will undoubtedly fuel our future endeavors, ensuring that we remain at the forefront of technological advancements and continue to deliver exceptional value to our stakeholders.

Intrapreneurship Program
Part of solutions by stc's initiative to empower innovation

Program highlights:

▸ Focus on innovation challenges to create sustainable and customer-centric services.

▸ Diverse paths and defined stages with the support of innovation experts to create evidence across dimensions of desirability, feasibility, and visibility.

The program aims to:

▸ Focus on adjacent and transformational innovation ideas.

▸ Adopt innovative business models and contribute to the Kingdom's innovation and sustainability goals.

Drive Sustainable Procurement through Authentic Leadership

In our journey toward sustainability and efficiency, we have placed a strong emphasis on transforming our procurement processes through the principles of authentic leadership. Recognizing the critical role of procurement in our overall sustainability goals, we have successfully implemented e-procurement initiatives, including e-invoicing and the use of digital signatures, to streamline operations and reduce our environmental footprint. These digital solutions not only enhance the efficiency of our procurement processes but also significantly reduce paper waste, contributing to our sustainability objectives.

Moreover, we have taken proactive steps to train our suppliers in these digital practices, ensuring they are fully aligned with our commitment to efficient and sustainable operations. This comprehensive approach, rooted in proper governance and ethical leadership, ensures that our procurement practices not only meet our immediate operational needs but also reflect our dedication to environmental stewardship and responsible business conduct.

Through these efforts, we are setting new standards in sustainable procurement, demonstrating how innovative digital practices can lead to more sustainable and efficient supply chains.

Secure Partnerships to Drive Sustainable Technology Transformation

As a leading IT service provider, we are acutely aware of the pivotal role that strategic partnerships play in driving sustainable technology transformation. In an era where technological advancements rapidly reshape industries, our commitment to fostering collaborations with like-minded organizations is more critical than ever.

These partnerships not only amplify our ability to innovate but also enhance our capacity to implement sustainable solutions that address the pressing challenges of our time. By aligning with partners who share our vision for a more sustainable and technologically advanced future, we leverage collective strengths, exchange invaluable insights, and create synergies that propel us toward achieving groundbreaking results. Our dedication to securing these partnerships underscores our holistic approach to sustainability, recognizing that collective action is essential in ushering in a new era of responsible and impactful technology transformation. Through these collaborative efforts, we aim not only to lead by example but also to inspire a broader movement towards sustainability in the IT sector and beyond.

We continue to leverage the power of technology to advance sustainability across our value chain.

Sustainability and Innovation continued

solutions by stc and Estidamah signed an MoU to collaborate on Agri-tech Solutions

solutions by stc and Estidamah have signed an MoU to collaborate in digital transformation and innovation in order to contribute towards sustainable agriculture.

Objectives:

The collaboration is set to empower Estidamah's strategic goals to deliver innovative agri-technologies in the Kingdom through 2 streams.

▶ **Digitizing Estidamah:** solutions by stc and Estidamah will collaborate and join forces to put Estidamah on a digital transformation path.

▶ **Digitized Sustainable Agriculture:** solutions by stc and Estidamah will synergize their innovation efforts to develop sustainable agri-tech solutions for the Kingdom.

solutions by stc and MEWA signed an MoU for Advancing Digital Transformation

To collaborate in reinforcing digital transformation within the ministry and strenghtening the capabilities and skills of the staff in relevant technical fields

Key Objectives:

▶ **Propel the implementation of the ministry's digital transformation strategy initiatives**

▶ **Ignite the adoption of cutting-edge and emerging technologies**

▶ **Empower the ministry's personnel with enhanced digital capabilities and skills**

▶ **Cultivate collaboration in relevant technical domains**

Key Contributions:

▶ **Elevating service efficiency within the ministry**

▶ **Pioneering digital transformation initiatives**

▶ **Delivering innovative solutions and modern technological advancements**

استدامة
Estidamah

solutions by stc and Remat Al-Riyadh signed a partnership agreement for a Smart Public Parking Project

A 10-Year Agreement:

Covering more than 160,000 public parking spaces

Distributed through 12 zones across Riyadh

Partnership Objectives:

▸ Utilize the most advanced digital technologies from around the world to improve the urban appearance of Riyadh city

▸ Improve public parking services and experience for residents and visitors through smart management

Project Benefits:

▸ Alleviate traffic congestion by reducing illegal and unauthorized parking on public roads

▸ Improve the urban appearance of Riyadh city and reduce carbon emissions to enhance quality of life

▸ Leverage advanced technology such as smart sensors and mobile applications to manage public parking spaces

▸ Enhance the experience of both residents and visitors of Riyadh by providing smart parking services

solutions by stc and Rua Al Madinah signed an agreement to Propel Digital Consultations for its Smart Cities Program

Agreement Objectives:

▸ Establishing a smart city strategy for the Rua Al Madinah Program

▸ Studying suitable systems and applications for transforming the city into a smart destination

▸ Providing technical consultations in relevant fields

Agreement Scope:

▸ Supplying detailed reports on the technologies utilized in the project.

▸ Identifying and specifying the infrastructure requirements to enable technologies in the targeted areas of the program.

▸ Developing operational models for the technologies used in the program.

▸ Constructing functional specifications and performance measurement standards for the technologies.

▸ Developing policies, governance structures, and procedures for the technology implementation.

Sustainability and Innovation continued

Our Key Contributions to Create a Digital Community

solutions by stc values contributing to the local community through collaborations with not for profit organizations, universities, and other organizations to create an impact through value added partnerships and volunteerism for shared societal success. During 2023, we collaborated with the following associations in the field of sustainability:

▸ **MISK:** 20 volunteers from solutions by stc collaborated with MiSK Foundation to engage with local communities to understand their support requirements and provided mentorship for digital solutions.

▸ **King Khalid Foundation**: 13 volunteers from solutions by stc collaborated with King Khalid Foundation to participate and volunteer on the International Day of the Telecommunication and Information Society; the initiative focused on technology areas such as cyber security and IT infrastructure.

▸ **Universities:** solutions by stc volunteers conducted 2 digital awareness workshops at Yamamah University and King Saud University.

▸ **Employees Children:** solutions by stc held a workshop which offered 32 children ranging between the ages of 8 – 13 years, to teach them about the programming language such as web development (HTML, CSS), visual programing (ScratchJr) and basics of coding (city blocks and car (physical), so they can create their own projects in the future.

Our commitment to sustainability and innovation is not just a corporate mandate but a reflection of our core values and vision for the future.

Through our comprehensive efforts - from implementing cutting-edge e-procurement initiatives and securing strategic partnerships, to driving technology transformation and fostering a culture of authentic leadership - we have made significant strides in embedding sustainability into every aspect of our operations.

As we move forward, we will continue to leverage our expertise in IT to develop solutions that not only drive business growth but also contribute to a sustainable future for all.

We prioritize community partnerships to create a positive impact, both within the Kingdom of Saudi Arabia and beyond.